



## If you are a staff or volunteer working in a National Society and you are approached by a survivor of Sexual and Gender Based Violence... what should you do?

- Listen with a non-judgmental attitude.
- Timely refer the survivor to available services if you obtain informed consent.

At all times, practice a survivor-centered approach, applying the guiding principles of safety, confidentiality, non discrimination, and respect.

### Prepare



### Look



### Listen



### Link

